

Elis Textile Service Sp. z o.o.
ul. Duńska 1, 83-330 Żukowo
Infolinia: 800 15 00 78
pl.info@elis.com

Dear Sir or Madam,

In recent months, we have been observing an unprecedented and difficult-to-predict increase in operating costs, resulting from the geopolitical situation—particularly the escalation of tensions in the Persian Gulf region and their impact on energy and commodity markets.

In practice, this translates into a significant rise in the prices of:

- fuels and electricity,
- transport and logistics,
- raw materials and petroleum-derived products (including chemicals and packaging materials).

Despite the introduction of regulations limiting gross fuel prices, their net levels—similarly to the prices of energy and other key cost components—remain significantly higher than at the beginning of the year. The scale and pace of these changes go beyond standard market conditions and could not have been reasonably foreseen at the time of concluding the current agreements.

The increase in costs directly affects our key operational areas, including:

- infrastructure operations,
- logistics and transport processes,
- procurement of operating raw materials, chemicals, and packaging,
- delivery of energy-intensive services, particularly laundry processes.

In order to maintain continuity, timeliness, and the quality of our services, we have decided to implement a temporary measure, limited in scope as much as possible. As of May 1, 2026, we plan to introduce **a temporary energy surcharge of 1.43% of the invoice value**.

We would like to emphasize that:

- this surcharge reflects only **a portion of the actual cost increase** (we are not passing on the full increase to our clients),
- it will apply **only for the duration of the extraordinary market conditions**,
- once the energy and commodity markets stabilize, **we will revert to the pricing terms specified in the agreement**.

We are aware that the current market situation poses a challenge for all market participants; therefore, we are committed to transparent communication and a partnership-based approach.

We remain open to discussion and to reviewing the details of the proposed solution. Should you have any questions, please contact your account manager.

Thank you for your continued cooperation and trust.

Yours sincerely,
Management Board
Elis Textile Service Sp. z o.o.

 **ELIS TEXTILE SERVICE SP. Z O.O.**
Włodzisław Kwiszcowski
Dyrektor Generalny

 **ELIS TEXTILE SERVICE SP. Z O.O.**
Katarzyna Ogrodowska
Dyrektor Finansowy

Zakład Żukowo:
ul. Duńska 1
83-330 Żukowo
tel. +48 58 681 84 96

Zakład Wągrowna - Kościelna:
ul. Gródek 16
05-462 Wągrowna - Kościelna
tel. +48 22 643 25 26

Zakład Siemianowice Śląskie:
ul. Plebiscytowa 5
41-100 Siemianowice Śląskie
tel. +48 32 608 71 14

Zakład Szamotuły
Mutowo 22
64-500 Szamotuły
tel. +48 61 872 91 22

Zakład Brzeg Dolny
ul. Podwałe 11
56-120 Brzeg Dolny
tel. +48 71 363 87 80

Zakład Tarnów
ul. Beckera 8
33-110 Tarnów
tel. +48 14 626 22 30

